

## Disclaimer

Thank you very much for visiting our website and your interest shown in our company (â€œTANG DYNASTY GROUP OF HOTELS, MALAYSIAâ€•)!

We highly value your trust and will strive to protect the security and privacy of any personal information you provide us with.

The privacy and security of your personal information is very important to us. We do not share your personal information in ways not disclosed in our privacy statement or without your consent.

This document outlines the type of personal data we receive and collect when you use our website, as well as some of the precautions we take to safeguard the information. TANG DYNASTY GROUP OF HOTELS, MALAYSIA aspires to design and practice all business processes according to the data regulations of each respective country.

If you have any questions regarding the data privacy statement or privacy concerns, you may contact us through our website. Alternatively send your mail to: TANG DYNASTY GROUP OF HOTELS, Level 10 Wisma San Hin, 1-1 Lorong Wawasan Plaza, Coastal Highway, 88000 Kota Kinabalu. Sabah. MALAYSIA

### Collection and processing of personal data

You may visit our website without disclosing who you are. Information about usage patterns such as the time and date of the usage, the amount of data sent, browser, referral domain, the geographic location of the user and the name of the files sent are collected for the purpose of statistical evaluation. We will use this information for the purpose of evaluating your use of the website, compiling reports on website activity and providing other services relating to website activity and internet usage. This data does not enable us to identify you, and we use it in an anonymous way. We do not collect or store the IP addresses.

We collect personal information, when you choose to provide it voluntarily. Usually this occurs when a business relationship is established in the context of a reservation request.

Analytic tools and services (Google Inc. ([www.google.com/analytics/en-GB/](http://www.google.com/analytics/en-GB/)) and Contens â€žStatsâ€œ) are used on the websites of TANG DYNASTY GROUP OF HOTELS to analyze how users navigate on the site and how to optimize its usability. These tools use 'cookies', which are text files placed on your computer. The information generated by the cookie about your use is made anonymous or it is used under a pseudonym. The data is not used to identify the visitor of the site.

Personal information encompasses personal details, which are entered, when you place a request such as your name, email address, mailing address and phone number. Additional information is required for some activities such as a hotel room booking to process the reservation e.g. your credit card number, CVV and expiration date. TANG DYNASTY GROUP OF HOTELS is committed to ensure that your information is secure. We have put in place suitable physical, electronic and managerial procedures in order to prevent unauthorised access or disclosure to safeguard and secure the information we collect online. This personal information is transmitted only in a secure and encrypted manner.

### Use and processing of data

In case you choose to use services of TANG DYNASTY GROUP OF HOTELS, we collect data that is necessary for the service you requested. If we ask you for more information, it will be on voluntary basis. We use this information to process and fulfil your service request, i.e. a room reservation.

The deletion of personal data on our website happens, if you revoke your agreement to store it or if it is no longer necessary for us to store to it to fulfil your service request or if the storage is not permitted by law.

### Personal data transmitted to 3rd parties

We use and process your data for marketing and promotional purposes only if you indicate that you wish this to happen. In case you choose to use services of TANG DYNASTY GROUP OF HOTELS, data will be transmitted in order to fulfill your service request, i.e. data with the details of the room reservation will be transmitted to the requested hotel.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law.

### Use of cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is

added and the cookie helps analyse web traffic or indicates when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. Cookies do not damage your computer, neither do cookies contain viruses.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. You can also delete stored cookies in your browser setting. If you refuse the use of cookies this may prevent you from taking full advantage of the website.

## Security

If you choose to provide personal data, such as your name, address or credit card number (i.e. during the booking process), this information will be transferred in an encrypted manner. All TANG DYNASTY GROUP OF HOTELS owned websites and servers have security measures in place to help protect your personal identifiable information against loss, misuse, and alteration while under our control.

TANG DYNASTY GROUP OF HOTELS recognizes the importance of information security and is constantly reviewing and enhancing our technical, physical, and logical security rules and procedures.

TANG DYNASTY GROUP OF HOTELS may work with providers who run servers outside the European Union. We use a third party tool from SynXis Corporation to receive bookings from this website. SynXis Corporation runs their servers in an environment with similar security measures as the ones for the European Union and participates in the so-called "Safe Harbour Regulations".

## Minors

TANG DYNASTY GROUP OF HOTELS does not seek to obtain nor does it wish to receive personal identifiable information directly from minors; however, we cannot always determine the age of persons who access and use our websites. TANG DYNASTY GROUP OF HOTELS will not make use of the data if a minor (as defined by applicable law) provides us with his/her data without parental or guardian consent.

## Acceptance of terms

By accessing and/or using the TANG DYNASTY GROUP OF HOTELS website, you accept and agree to be bound by this policy. All content available on the TANG DYNASTY GROUP OF HOTELS website is subject to this policy. If you do not agree to this policy, you may not use, access or submit information to the website.

## Details of personal information

You may request a summary of your personal information file which we store - its origin, recipient and purpose of storage. Please write to TANG DYNASTY GROUP OF HOTELS, Level 10 Wisma San Hin, 1-1 Lorong Wawasan Plaza, Coastal Highway, 88000 Kota Kinabalu. Sabah. MALAYSIA if you would like a copy of the information or if you have questions regarding this Data Privacy Statement.